

Pilates Course Client Agreement – Booking and Payment Process

Due to the vital nature of regular attendance in order to reap the benefits of Pilates, you are (as you know) asked to commit on a regular basis, month by month, for which payment is required in advance. I understand this does not suit all, but it is necessary to attend and benefit from Pilates at Look After Yourself LN5.

Due to having a waiting list for some of the classes, and for planning purposes, you are required to provide **14 days notice** if you intend to surrender your place.

NB: I intend to run classes every week including Bank Holidays between now and August. There will be a short break in August TBC, classes will then continue every week until a short break at Christmas.

Option 1 – Permanent Direct Debit via GoCardless

GoCardless allows you to set up a £30 Direct Debit for your Pilates classes taken on the 1st of each month. This option will permanently secure your place and you will only ever pay £30 per full month of Pilates, where there will always be a minimum of 4 sessions barring August and December. You will be refunded for any classes that do not run due to the short summer and Christmas breaks dates TBC.

Go Cardless is optional – those choosing this option will receive a number of free sessions during 2018 – which may help to make up for the odd one or two you may need to miss

Option 2 – Month by month – Cash or BACS payments

I will ask you to secure your place for the following month by payment in full before the final planned session of the previous month. Each month with 4 sessions will be £30 and for any months with 5 sessions this will be £37.50. Once details for August and December are established I will advise you accordingly. Please advise when BACS payments have been made by message to the page or e-mail to angewes74@hotmail.com.

Client Absences

It is not possible to 'roll over' any missed classes. For any week you cannot make a Monday session, you are welcome to attend on a Wednesday to make it up – it doesn't have to be in the same week. If you need to miss a Weds session – a Monday slot may be available but this can only be allocated if available at the time. For any planned absence, given that we commonly have people waiting for a space, you can either surrender your place for that month (depending on the length of absence) or continue to reserve the entire month, attending when able (the GoCardless system allows for the odd missed class). This seems the fairest approach for all parties.

Client agreement

- I understand fully and agree to adhere to the booking and payment terms described herein.
- I agree to provide 14 days notice if I choose to surrender my place.

Client Name:

Client Signature:

Date: